



**Public Service
of New Hampshire**

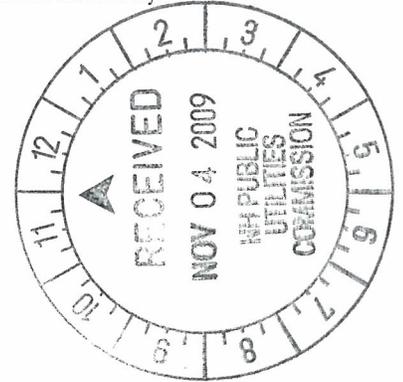
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November 3, 2009

The Northeast Utilities System

Debra A. Howland
Executive Director and Secretary
State of New Hampshire
Public Utilities Commission
21 S. Fruit Street, Suite 10
Concord, New Hampshire 03301-2429



Re: 3rd Quarter 2009 Customer Migration Report

Dear Secretary Howland:

In its Order No. 24,714 - Order Approving Energy Service Rate in Docket DE 06-125, the Commission directed PSNH to provide monthly data regarding the migration of its customers to the competitive market on a quarterly basis. Enclosed for filing with the Commission is a Customer Migration Report for the 3rd quarter of 2009. Due to the increased volume in the number of customers receiving energy service from the competitive market, PSNH will no longer include in this report the number of customers entering the competitive market based on enrollment transactions and the number of customers returning to PSNH's energy service based on drop transactions. Determining the number of customers by rate category based on enrollment and drop transactions is currently a manual process that would take a considerable effort to either continue or to automate. PSNH will continue to include the number of customers and kilowatt-hours delivered to customers receiving energy service from the competitive market by rate category based on reports generated by PSNH's billing system, since this information is readily available from existing reports. This data meets the Commission's directive to PSNH to report the level of migration to the competitive energy market by rate category and month on a quarterly basis. This report is being filed electronically with one paper copy being sent to the Commission.

We would be pleased to respond to any questions the Commission may have on this report.

Sincerely,

Rhonda J. Bisson
Senior Analyst

RJB:kn

Enclosures

cc: Meredith A. Hatfield, OCA